

1. Cancellation Policy

Members may cancel their membership at any time. Upon cancellation, access to member-only areas of the community, digital resources, and membership benefits will end. There are no penalties for cancelling membership.

2. Refund Policy

2.1 Due to the nature of digital access, community participation, and educational resources, membership payments are generally non-refundable once access has been granted.

2.2 Refunds may only be considered under the following circumstances:

Duplicate payments

Billing errors

Unauthorized transactions confirmed by the payment provider

2.3 Requests related to billing concerns must be submitted within 7 days of the original transaction.

2.4 Approved refunds will be processed using the original method of payment.